

FAQs

Unity Impact Grant Application



Q. What is the Unity Impact Grant programme?

The Unity Impact Grant programme aims to provide 10 grants of £5,000 to Unity customers across the UK delivering positive impact in their communities. The 2025 programme builds on the successful launch of Unity Impact Grants in 2024.

The programme is open to customers of Unity Trust Bank who have banked with us for at least one year. (see [Guidance Document](#) for further details of eligibility)

Q. How many grants are made available?

Ten grants will be made available to Unity customers based on the selection process outlined in the Guidance documents. We will be awarding **ten shortlisted customers a £5,000 grant each** to enable them to maximise the impact they are creating in their local communities (a total of £50,000).

Q. What must I use the Grant funds for?

The grants can be used for projects, operational or capital spend. The grant must be used to enable the awardee to continue delivering positive social, environment or economic impact in their local communities.

The Grant is quite flexible, but we need to understand what the money will be used for. The grant can contribute to project or delivery costs, operational costs or capital funding.

- **Examples of a project:** helping to assist with costs of rolling out a new initiative or training course, creating a new space for users.
- **Example of operational funding:** assist with costs of 'back office' staff members who don't directly deliver projects but keep an organisation operating effectively.
- **Example of capital funding:** assist with purchase of new computer equipment to help the awardee to continue to improve its operations.



Within your application, please tell us about the intended impact of your grant and the outcomes you hope to achieve through this funding. For ideas to talk about your impact, see our [Unity Impact Toolkit](#).

Q. How do I apply for a grant?

You can access the Unity Impact Grant application form from 0:00 hours on Monday 1st September 2025, either via the Online Banking platform or by following the links on the Unity Trust website and social media advertisements.

NB: Please read the Guidance Document prior to completion, to ensure that full eligibility criteria is met.

Q. Will all applicants be notified as to whether they were successful or be given feedback on their application?

Yes, we will notify all applicants on whether they are successful or not by Friday 28th November 2025, by email. However, we expect that there will be a large number of applicants and we will not provide feedback on each individual application.

Q. How will applications be assessed?

Applications will be assessed by Unity who will assess each application on its merits. We will prioritise applications that can demonstrate that the Grant funds will be used to deliver positive impact in your community and how your work aligns to one of the 17 UN SDGs.

Q. Do I need to repay the Grant or are there any other conditions attached to it?

The Grant does not need to be repaid. We would ask that the funds are used within a 12-month period and at the end of that period (end 2026) you provide an update to the Bank on how you have utilised the funds and the social impact you have created.

Successful applicants will also be asked to sign a Memorandum of Understanding to accept the Grant and a Media Consent Form and agree to media coverage which may extend to featuring on our website and social media outlets and local external press coverage.

Exclusions

Q. Can I apply if I am (a) not a customer (b) am in the process of opening an account (c) have been a customer for less than one year or (d) have not used my account in the last 12 months?

No, this Grant Funding Programme is only open to customers who have held active banking (i.e. not a dormant account) for at least twelve months and / or hold a loan facility with us.

Q. Are there any activities or projects or organisations that will not be considered for the Grant?

We will **not support** the following:

- Political or campaigning activities.
- Religious activities (unless the project benefits the wider community and doesn't include religious content).
- Reimbursement of items that you have already spent money on.
- Repayment of loans.
- Any other project that would oppose one of the 17 UN SDGs.

Q. I have some queries – can I contact anyone about this?

If you have any questions or queries in relation to the Unity Impact Grants, you can email us at donationspanel@unity.co.uk. We hope to respond to any emails within two working days.

Please note, the donations team can only offer support on the Unity Impact Grant.

If you have a general banking query, please contact the Unity Customer Service team using the details at the foot of this page.

 Call us: 0345 140 1000  Email us: us@unity.co.uk  Visit us: www.unity.co.uk

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